



MISSION STATEMENT

Our mission is to improve the quality of life and promote the self-determination of Latinos and immigrants in Eastern Mass. through education, health, and social well-being strategies.

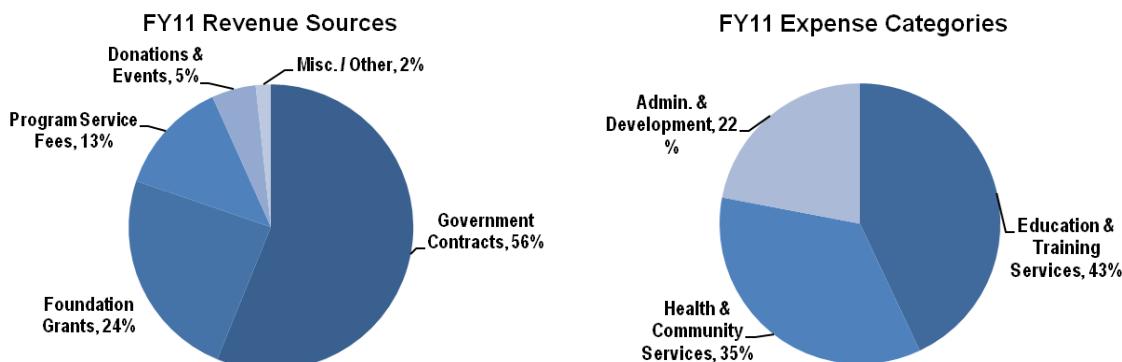
APPROACH

Centro Latino offers the broadest range of relevant, high quality classes and programs delivered in a patient and caring environment that helps Latinos and immigrants seeking to improve their lives to become confident and independent members of the community.

PROGRAMS / SERVICES

- **Adult Basic Education[†]** – Free services for adults seeking to improve basic literacy and/or attain a high school credential or higher. Includes English for Speakers of Other Languages (ESOL), GED preparation, and Native Language Literacy.
- **HIV/AIDS Health Services** – Confidential HIV testing and counseling; prevention education; case management and support for HIV+ individuals and their families.
- **Young Parents Support** – Case management, counseling, and group education and support for pregnant and/or parenting teenagers.
- **Workforce Training** – Fee-based language and computer courses focused on improving employment skills. Includes English Communication for Work and a comprehensive Computer Technology Program*.
- **Substance Abuse Program[†]** – Substance abuse counseling and prevention services, includes Driver Alcohol Education and Second Offenders Program**.
- **Citizenship & Immigration** – Immigrant family support and advocacy services. Includes assistance with forms and processes, citizenship preparation classes, and civic engagement initiatives.
- **Interpretation & Translation Services** – Professional language and business services. Fee-based assistance available in Spanish, Portuguese, Haitian Creole, French and Cape Verdean Creole.

FINANCIAL OVERVIEW (Fiscal Year 2011 Budget: \$1,937,000)



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Centro Latino, Inc. is a
SOMWBA-certified minority
nonprofit organization.

[†] Programs operated as
Concilio Hispano, Inc.

*Licensed by MA DESE as a
Private Occupational School.

**Licensed by MA Department
of Public Health Bureau of
Substance Abuse Services

(Updated August 2010)

WHO WE SERVE

Each year, Centro Latino helps over 8,000 Latinos and immigrants to improve their lives through our Direct Service Programs described above, information and referral services, and community events. The following tables describe the demographics of the individuals that specifically received direct services and for whom we collected participation and outcomes information during fiscal year 2010 (July 1, 2009 – June 30, 2010):

Age	Total	City of Residence	Total	Race/Ethnicity	Total
0-5	3	Chelsea	858	African/African American	69
6-18	47	Cambridge	415	Asian/Asian American	2
18-64	2474	East Boston	272	Caucasian	40
65+	45	Revere	186	Latino	2470
Unknown	24	Dorchester	115	Other/Unknown	12
Total	2593	Lynn	115	Total	2593
		Everett	96		
		Somerville	82		
		Waltham	71		
		All other communities	383		
		Total	2593		

COMMUNITY IMPACT

Centro Latino's direct service programs focus on helping clients to build their skills, knowledge, and capacity so that they can: *Learn about community resources and advocate for themselves, Overcome barriers to sustainable employment, and Integrate into and contribute to their community.* The impact of Centro Latino's work is far-reaching and continues to grow. Here are some of the ways that our community has specifically benefitted during this past year:

- 186 individuals made significant improvement in their English language skills, as measured by a nationally recognized assessment tool.
- 457 individuals learned how to protect themselves against HIV/AIDS. 357 individuals got tested for HIV and now know their status.
- 97 HIV+ individuals gained knowledge about community resources and how to access and navigate their health care options as well as provided peer support to each other about ways to improve their quality of life.
- 38 pregnant/parenting teens made progress towards an educational credential; 16 of them found employment.
- 155 individuals improved their English language skills and can better communicate in their workplace.
- 272 individuals increased their computer technology skills.
- 331 individuals received counseling and support around substance abuse issues, including 229 inmates at the Middlesex Jail in Cambridge.
- 334 individuals received immigration counseling and support. Of these, 55 became naturalized U.S. citizens, and 41 refugees from Iran, Iraq, Cuba, and Somalia gained legal permanent residency status.

Helping participants increase their confidence to achieve their own goals is a key component of Centro Latino's successful programs. A student in the Adult Basic Education program describes her experience as follows:

I started to study at Concilio Hispano, now Centro Latino, on September 19th 2008. I started in the basic level. I was so scared to participate in class because I was never in an English school before. When my teacher asked me a question, I was so shy I almost cried. I only wanted to listen and not be asked to participate in class. It wasn't the teacher. I was just scared. Now I am in ESOL B and I am no longer afraid to listen, ask or answer when I am spoken to. I speak and understand a lot more than when I was in the basic level. I am so proud of myself. I am very happy with my son; we can speak and laugh together.
-Emelina

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